

NE Business Collaboration Project
RCV - 15/05/2014

Indigo, Towong & Alpine Shire Councils

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- **Three councils first, then potentially others**

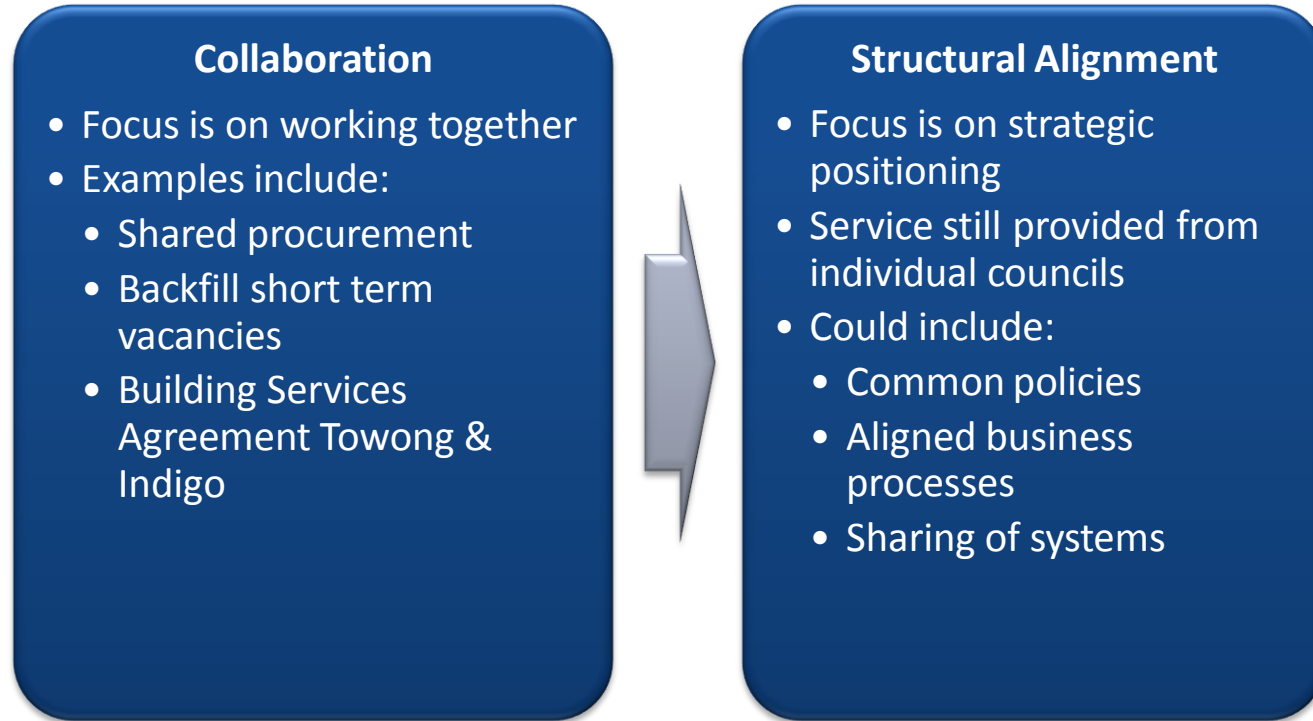
What do we mean by collaboration

Collaboration

- Focus is on working together
- Examples include:
 - Shared procurement
 - Backfill short term gaps

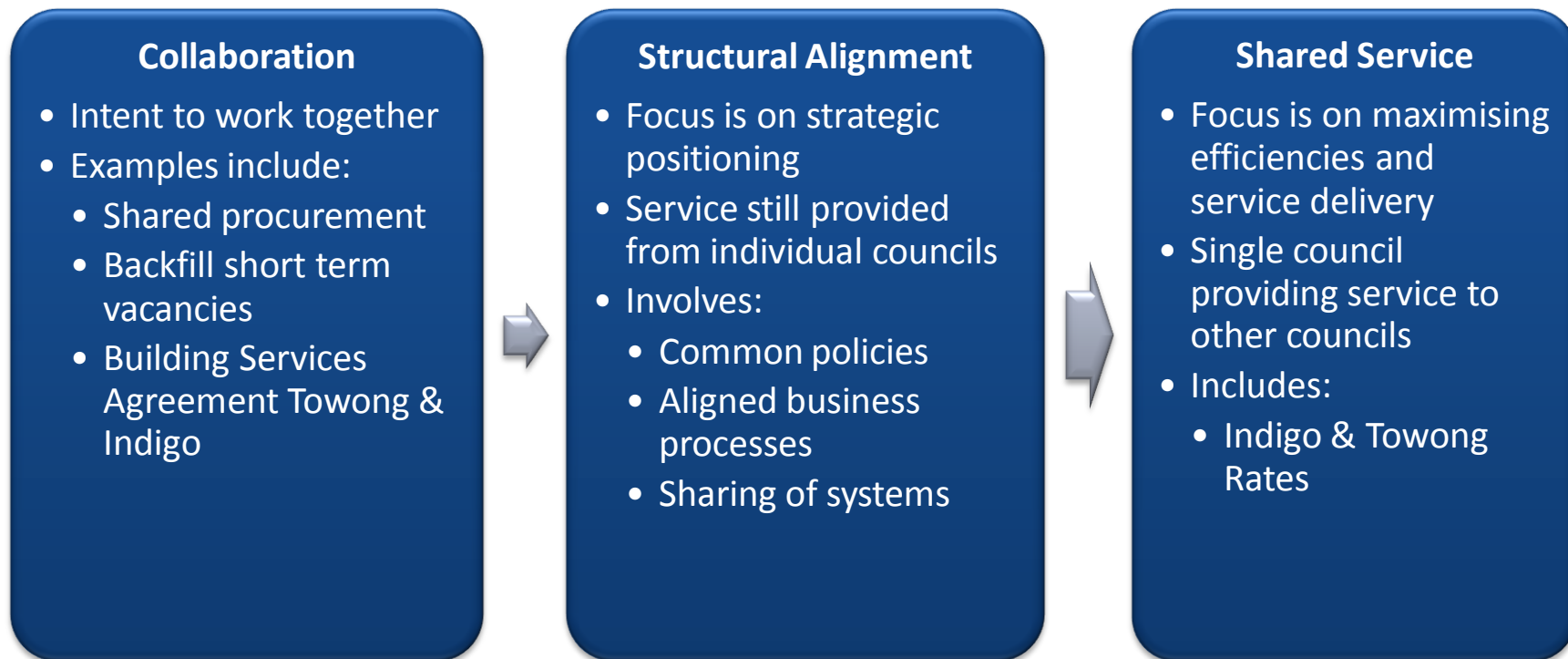
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Practical example - Rates & Property Services

- Implemented July 2013
- Seamless model – phone transfers, policies aligned, same statement format
- Production costs reduced, service coverage increased for both councils
- Analysis underway for further opportunities

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- **Reduced costs through economies of scale**
- Productivity improvements

Key messages

- No silver bullet – need to seek opportunities
- Willingness to work towards a common good
- Will take leadership & commitment